

WFG Informational Bulletin

From: WFG Underwriting Department
Date: December 5, 2016
To: All Policy Issuing Agents of WFG National Title Insurance Company
Bulletin No. NB2016-12
Subject: Phishing Attempt – Impersonating DocuSign

Many of our agents use electronic signature services provided by DocuSign. DocuSign is a legitimate company providing a good service.

It appears the “bad guys” have figured that out too, so are impersonating DocuSign in an attempt to capture your information and ultimately access your closing and your systems.

Several people have recently reported receiving an email along these lines

Dear Account Holder,

Your incoming mails and documents were placed on hold due to recent spam activities

We need you to verify your email address before you can view new files!

[Verify your account now](#)

Sincerely,
DocuSign Team

If you receive this email, or any other suspicious email from any source, DO NOT CLICK ON THE LINK, but check instead with the source using independent contact information.

If any of your team has clicked on the link and provided credentials – change the passwords on your systems immediately and contact DocuSign to discuss ways to assure that your signings have not been compromised.

Information Bulletins are designed to provide our agents with information we think will help in managing their business or just being better title professionals, but which does not rise to the level of being an underwriting mandate and are not within the scope of the agency agreement.