



From: WFG Underwriting Department
To: All Active Agents of WFG National Title Insurance Company
Date: August 12, 2016
Bulletin No. NB2016-08
Subject: Wells Fargo Moving to Closing Insight Effective Aug.13

In case you may have missed it in the Wells Fargo communications: Effective August 13, Wells Fargo will be using Closing Insight/RealEC® to send loan closing documents electronically to settlement agents. No longer will documents be available using E-Lynx.

We've reproduced the bulletin below.

Information Bulletins are designed to provide our agents with information we think will help in managing their business or just being better title professionals, but which does not rise to the level of being an underwriting mandate and are not within the scope of the agency agreement.



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A Message to Wells Fargo Settlement Agents: Closing Documents Will Now be Delivered Through Closing Insight

As communicated in our June 2016 newsletter, Wells Fargo and RealEC® Technologies have been working together to deliver updated training materials, tools and support for increased use of Closing Insight® across all Wells Fargo teams nationwide. We thank you very much for the work you have done and for your ongoing support as we expand this program to all states.

Effective Saturday, Aug. 13, Wells Fargo will begin using RealEC's Closing Insight to process and electronically deliver loan closing documents for transactions where the Closing Insight closing order has been accepted. This is a positive change that further consolidates pre-closing activities between the settlement agent and Wells Fargo within the Closing Insight process, enhancing efficiency on both sides. Settlement agents and Wells Fargo closers will now be able to see the status of the closing document delivery within the RealEC screens, along with other critical closing information.

Closing Insight users will begin to see RealEC's Event 760: Document Package Delivered by Customer which lets the user know that Wells Fargo has provided the closing documents for that transaction:

DOWNLOADING THE **CLOSING PACKAGE** IN REALEC'S EXCHANGE IS AS EASY AS **1, 2, 3...**



Make sure your pop-up blocker is disabled

Here is quick reference guide reflecting the "how to steps" regarding this process change

[How to Download the Closing Package in RealEC](#)

Overview webinars are being offered by RealEC on several dates in the coming weeks that will provide a walk-through of the change to this process. These webinars will include an overview for Administrators.

[Register here.](#)

For additional information regarding RealEC's Closing Insight, visit

www.ClosingInsightResourceCenter.com

Thank you,

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