

WFG Underwriting Bulletin



To: All WFG Policy-Issuing Agents; All WFG Title Examiners, Title Officers, and Escrow Officers
From: WFG Underwriting
Date: November 14, 2023
Bulletin No. NB 2023-15
Subject: Mr. Cooper Update 11/14/23

We have been able to confirm with Mr. Cooper that they are again in full control of their primary website, that they are able to accept wires for mortgage payoffs and that none of their wire account information has changed from that used previously.

So in addition to relying on newly ordered payoff statements from their primary website <https://www.mrcooper.com/> you may again send your payoffs by wire or check in accord with their payoff instructions.

In an abundance of caution, we recommend that you continue to confirm that the wire instructions on the payoff show JPMorgan Chase as the bank and the account number begins with either “4629” or “200000.”

If your payoff letter doesn't match these details, please contact WFG Underwriting.

As always, please continue to follow up regarding receipt and recording of the appropriate release/satisfaction/reconveyance.

We hope that Mr. Cooper has successfully put this episode behind them.

If you have any questions relating to this or other bulletins, please contact your WFG underwriter.

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The Agent may be held responsible for any loss sustained as a result of the failure to follow the standards set forth above.