



To: All WFG Policy Issuing Agents; All WFG Title Examiners and Officers  
From: WFG Underwriting  
Date: December 4, 2023  
Bulletin No: NB 2023-18  
Subject: Fidelity National Systems Restored

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Good News!

At the end of last week, we were seeing emails flowing again from the Fidelity Family of Companies, and most of their public websites were back up. They have since filed an [updated report](#) with the Securities and Exchange Commission reporting “The [cyber-security] incident was contained on November 26, 2023. The Company is restoring normal business operations and is coordinating with its customers.”

WFG Agents may now return to “business as usual” as to your transactions with members of the Fidelity Family of Companies (Alamo Title Insurance, Chicago Title Insurance Company, Commonwealth Land Title Insurance Company, Fidelity National Title Insurance Company and National Title Insurance of New York, Inc.).

As with any other outgoing wire or electronic payment, you should confirm the wire instructions and other details with the recipient at a KNOWN TO BE GOOD telephone number prior to initiating.

We congratulate our friends at Fidelity on getting a difficult situation under control so quickly.

*Information Bulletins are designed to provide our agents with information we think will help in managing their business or just being better title professionals, but which does not rise to the level of being an underwriting mandate and are not within the scope of the agency agreement.*